

Program Details

The Evergy Urban Heat Island (UHI) Cool Roof Program is designed to help commercial and eligible multifamily building owners in Kansas City's Independence Avenue Corridor reduce peak summer energy usage by installing energy-efficient cool roofing systems. The program covers 100% of project costs—including both labor and materials—for eligible buildings, with the goal of maximizing participation and impact. Technical assistance is provided throughout the process, from pre-inspection to post-installation, ensuring quality and compliance with program standards.

All projects must meet specific eligibility criteria, including roof condition, building location, and energy usage characteristics. Before beginning the application process, building owners or their representatives should contact the Cool Roof Program team to confirm eligibility and review the most current program guidelines. For assistance, contact the program team at UHI@evergy.com.

Eligible Participants

To qualify for the Evergy UHI Cool Roof Program, participants must meet the following requirements:

- **Location Requirement:** The building must be located within the Urban Heat Island (UHI) study area, with current focus on the Independence Avenue Corridor in Kansas City, Missouri. This area is generally bounded by Troost Avenue to the west, Ewing Avenue to the east (near Interstate 435), Gladstone Boulevard to the north, and E 12th Street to the south. Note: The program area may expand in the future, so eligibility is based on inclusion within the designated UHI study zone.
- **Building Type:** Eligible buildings may be either commercial or multifamily. While commercial properties are prioritized, multifamily buildings may also qualify, especially if program participation goals require broader inclusion.
- **Ownership or Authorization:** Applicants must be the building owner, landlord, or an authorized representative with the authority to approve Cool Roof installations and complete program documentation.
- **Evergy Service:** The building must receive electric service from Evergy and be in good standing with the utility.
- **Program Agreement:** Participants must agree to all program guidelines, including communication with program staff, participation in inspections, and sharing of energy usage and HVAC system information.
- **Documentation:** Applicants must provide proof of property ownership (e.g., deed or lease) and agree to allow potential third-party verification if needed.
- **Engagement:** Participants must be responsive to scheduling, feedback, and follow-up communications before and after installation.

Eligible Roofs

The program is available, for the program period, to buildings with roofs that meet all the following eligibility requirements:

- **Flat or low-slope roof.** The roof must have a slope of approximately 0° to 18°, which is ideal for Cool Roof material application.
- **Constructed of compatible materials.** Metal roofs are preferred due to their high durability and reflectivity, while gravel roofs are also acceptable. Additional eligible materials include EPDM (Ethylene Propylene Diene Terpolymer), TPO (Thermoplastic Polyolefin), PVC (Polyvinyl Chloride), and Modified Bitumen (Mod Bit). These materials support effective thermal performance and long-term durability. Roofs composed of shingles, ceramic tile, or other materials deemed incompatible with cool roof technologies are not eligible.
- **Dark-colored surface.** Priority is given to roofs that are black or dark gray, as these offer the greatest potential for energy savings. Medium gray or brown roofs may be considered if program participation is under target.
- **Good physical condition.** Roofs must be structurally sound and in good condition. Buildings with roofs requiring repairs or weatherization may be placed on a waitlist until eligibility is met. Minor repairs may be considered for incentive coverage on a case-by-case basis, but repair costs are not guaranteed to be covered and do not qualify by default.
- **Full coverage available.** At least 100% of the usable roof area (excluding mechanical equipment or other obstructions) must be available for Cool Roof material application.
- **Preferred Size and structure.** For optimal performance and impact, preference is given to buildings with roof areas greater than 1,000 square feet. Structures with 1 to 5 stories are also preferred, as they provide favorable conditions for heat reflectance and radiative cooling, enhancing the effectiveness of cool roof technologies in reducing urban heat island effects.

Terms and Conditions

Please review the Terms and Conditions on Page 4 of this application.

By checking the “**Declaration of Truth**” box on the application form, the applicant affirms that all information provided is accurate to the best of their knowledge and accepts full responsibility for the completeness and honesty of the disclosures, including any known roof-related issues.

Contact Us

Submit complete application by U.S. mail, email or fax.

Mail: Evergy UHI Cool Roof c/o ICF
1100 Main Street, Suite 1605
Kansas City, MO 64105

Email: UHI@evergy.com
Phone: 855-667-7594

I. Customer Information

Application Date: Applicant/Organization Name:

Evergy Electric Account Number:

Mailing Address: (if different from site) City: State: ZIP:

Phone Number: Email:

Will the building owner be on-site during inspection and application? ☐ Yes ☐ No

If no, provide on-site contact details: Preferred Method of Contact: ☐ Phone ☐ Email

Primary Contact Name: Contact Title:

Phone Number: Email:

II. Building Information

Building Type (e.g., apartment, school, office): Building Name:

Building Address: City: State: ZIP:

Primary Building Use: ☐ Commercial ☐ Industrial ☐ Multifamily Total Number of Buildings: Total Number of Units:

Primary Cooling Fuel Source: ☐ Electric ☐ Natural Gas ☐ Propane

Primary Heating Fuel Source: ☐ Electric ☐ Natural Gas ☐ Propane

Water Heating Fuel Source: ☐ Electric ☐ Natural Gas ☐ Propane

Electric Paid by: ☐ Property ☐ Individual Tenants Master-Metered Building? ☐ Yes ☐ No

HVAC System Type (Check all that apply):

- | | |
|---|---|
| ☐ Central Air Conditioning | ☐ Heat Pump (Air Source) |
| ☐ Ductless Mini-Split System | ☐ Heat Pump (Ground Source/Geothermal) |
| ☐ Packaged Terminal Air Conditioner (PTAC) | ☐ Packaged Terminal Heat Pump (PTHP) |
| ☐ Window Air Conditioner | ☐ Furnace (Gas or Electric) |
| ☐ Boiler with Radiators | ☐ Radiant Heating (Electric or Hydronic) |
| ☐ Evaporative Cooler (Swamp Cooler) | ☐ Other: |

HVAC System Age (years):

III. Existing Roof Information

Existing Roof Material:

Roof Manufacturer (if known):

Roof Slope: ☐ Low-Slope ($\leq 2:12$ or $\leq 9.5^\circ$) ☐ Steep-Slope ($> 2:12$ or $> 9.5^\circ$)

Roof Area (sq. ft.):

Age of Existing Roof:

Current Roof Condition (Check all that apply):

- | | |
|--|---|
| ☐ Good – No visible damage, recent installation, well-maintained | ☐ Missing or damaged shingles/tiles |
| ☐ Fair – Some signs of wear, minor repairs needed, nearing end of useful life | ☐ Roof insulation appears degraded or insufficient |
| ☐ Poor – Significant damage, leaks, or deterioration present | ☐ Previous repairs visible |
| ☐ Evidence of ponding water | ☐ Mold, mildew, or algae growth observed |
| ☐ Cracks or blisters in roofing membrane | ☐ Other issues (please describe): |

IV. Customer Acknowledgment

☐ **Declaration of Truth**

By signing below, I hereby certify that all statements made on this application are correct to the best of my knowledge and that I have read and agree to the Terms and Conditions.

Customer or Authorized Representative Name (please print):

Customer Signature:

Title:

Date:

V. Terms and Conditions

PROGRAM OVERVIEW: Urban Heat Island Cool Roof Program ("UHI Cool Roof Program"), offered by Evergy ("Evergy"), provides a walk-through assessment of the multi-unit property of an eligible Evergy customer (the "Customer"), as applicable, by a program manager (the "Program Manager") from ICF (the "Implementer"). The program includes a selection of energy-saving measures (the "Direct Measures") that may be installed by an energy efficiency professional (the "Energy Efficiency Professional") in tenant units and in property common areas at the time of the property visit and/or qualified custom measures incentivized per first year kWh saved (the "Custom Incentive"). Customer shall provide tenants with twenty-four (24)-hour advance written notice of the UHI Cool Roof Program assessment, and tenants may elect not to participate in the UHI Cool Roof Program by providing written notice to the Customer.

SUMMARY REPORT: Customers who participate in the UHI Cool Roof Program and own or manage the assessed multi-family property will receive a summary report (the "Summary Report") from the Program Manager after the property visit via mail or email. The Summary Report will serve as the minimum deliverable of the UHI Cool Roof Program and will provide the Customer with a record of the Program Manager's findings, a historical energy analysis, a review of energy-saving measures installed, and additional recommendations related to energy efficiency. Evergy will not be responsible for any lost documentation pertaining to the Summary Report.

ELIGIBILITY: Participation in the UHI Cool Roof Program ("Program") is limited to eligible applicants located within Evergy's Metro, Inc. service territory. Program funding is available on a first-come, first-served basis and is subject to the availability of funds. For Program Years 2025 and 2026, funding may cover up to one-hundred (100) percent of eligible project costs, including labor and materials, unless otherwise determined by the Program Administrator. Minor roof repairs may be considered for funding on a case-by-case basis at the sole discretion of the Program Administrator. To be eligible for participation, applicants must be the legal property owner, landlord, or an authorized representative with the authority to approve the installation of Program materials. Applicants must provide valid documentation of property ownership, such as a lease or deed, and agree to comply with all Program requirements. Applicants must also agree to maintain communication with Evergy or the Implementer, for purposes including scheduling, feedback, and coordination of site visits both prior to installation and at least two (2) months following installation. Applicants must consent to third-party verification of installation and performance data, if requested, and must provide pre- and post-installation energy usage data, were reasonably available. Disclosure of HVAC system specifications, including type, age, and efficiency, is also required. Eligible properties must be located within the Independence Avenue Corridor in Kansas City, Missouri, approximately from Forest Avenue to Ewing Avenue, and must receive electric service from Evergy Metro, Inc. Properties must be in good standing with Evergy. Roofs must be low-slope (less than 18 degrees) or flat (0 to 10 degrees), composed of suitable materials such as gravel or metal, and in good condition to support the application of Program materials. Roofs must be dark-colored, with preference given to black or dark grey surfaces, and must allow for one-hundred (100) percent coverage by Program materials, excluding areas occupied by mechanical equipment or other rooftop installations. All properties must pass a pre-installation inspection to confirm roof condition and installation feasibility. Eligible buildings must range in size from 20,000 to 75,000 square feet and consist of one (1) to five (5) floors. Priority for participation may be given to commercial properties, properties demonstrating high potential for energy savings based on utility data or energy modeling, properties with metal roofing systems, and applicants who own multiple eligible properties. Program eligibility and prioritization are determined solely by the Program Administrator and are final. Participation is subject to change, suspension, or termination at any time at the discretion of the Program Administrator.

PRE-INSPECTION, SURVEY AND APPROVAL: Customers must submit an application for participation. Evergy is not obligated to award any installations unless the application is approved, and a pre-inspection audit of the roof condition is completed. Roofs must be in good condition and meet all Program criteria. If demand exceeds capacity, eligible applicants may be placed on a waitlist and notified accordingly. By checking the "Declaration of Truth" box on the application form, the applicant affirms that all information provided is accurate to the best of their knowledge and accepts full responsibility for the completeness and honesty of the disclosures, including any known roof-related issues. If any part of the Declaration of Truth is found to have been deliberately falsified, the applicant will be immediately removed from the list of qualified participants. If installation has already occurred, the applicant will be required to relinquish the full value of the incentive received and will be disqualified from further participation in the Program. **POST-INSTALLATION APPROVAL AND VERIFICATION:** Evergy reserves the right to verify the delivery of Program services and to have reasonable access to the Customer's property to inspect the installed Program materials. Installers are responsible for ensuring proper application and documentation. Customers will be required to complete a post-installation survey to provide feedback and confirm satisfaction.

TAX LIABILITY: Evergy will not be responsible for any tax liability that may be imposed on the Customer as a result of Program delivery and installation. Please contact your tax adviser for more information.

MANUFACTURER PARTNERSHIP AND INSTALLATION NETWORK: Evergy has partnered with Everest Systems as the designated manufacturer for the Program and utilizes their network of licensed installers to perform all approved installations. While Everest Systems is the selected manufacturer for this Program, participation does not imply an endorsement by Evergy of any specific product, system design, or service beyond the scope of this Program.

INFORMATION RELEASE: Customer agrees that Evergy may include the Customer's name, address, Evergy account number, the services performed under the Program, and the resulting energy savings in a database maintained by the Implementer. This information may be included in reports or other documentation submitted to the Implementer and/or the Missouri Public Service Commission for the purposes of program administration, evaluation, and regulatory compliance. Evergy will treat such information as confidential and will report it only in aggregate form, unless otherwise required by law.

LIMITATION OF LIABILITY: TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, AND NOTWITHSTANDING ANY PROVISION TO THE CONTRARY, CUSTOMER AGREES THAT THE TOTAL CUMULATIVE LIABILITY OF EVERGY, THE IMPLEMENTER, OR ANY OF THEIR RESPECTIVE AFFILIATES, OFFICERS, EMPLOYEES, OR AGENTS, ARISING OUT OF OR RELATED TO THE PROGRAM—REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, WARRANTY, NEGLIGENCE, OR TORT—SHALL NOT EXCEED, IN THE AGGREGATE, THE VALUE OF THE ASSESSMENT PERFORMED FOR THE CUSTOMER UNDER THE PROGRAM DURING THE FIRST YEAR OF PARTICIPATION. UNDER NO CIRCUMSTANCES SHALL EVERGY, THE IMPLEMENTER, OR ANY OF THEIR AFFILIATES BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF USE, OR LOSS OF DATA, ARISING OUT OF OR IN CONNECTION WITH PARTICIPATION IN THE PROGRAM, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

WARRANTIES: EVERGY DOES NOT WARRANT THE COMPLETION, QUALITY, OR PERFORMANCE OF ANY WORK PERFORMED OR PRODUCTS INSTALLED UNDER THE PROGRAM. EVERGY MAKES NO WARRANTIES OF ANY KIND, WHETHER STATUTORY, EXPRESS, OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTY CLAIMS RELATED TO INSTALLED PRODUCTS MUST BE DIRECTED TO EVEREST SYSTEMS, THE MANUFACTURER, OR TO THE INSTALLER WHO PERFORMED THE WORK. INSTALLERS ARE REQUIRED TO SUBMIT DOCUMENTATION CONFIRMING THAT THE PROGRAM MATERIALS WERE INSTALLED ACCORDING TO PREDETERMINED LIFESPAN SPECIFICATIONS. BUILDING OWNERS WILL BE PROVIDED WITH ALL NECESSARY DOCUMENTATION TO CERTIFY THE INSTALLATION AND MUST CONTACT THE INSTALLER OR MANUFACTURER DIRECTLY FOR ANY FUTURE WARRANTY CLAIMS.

PROPERTY RIGHTS: Customer represents and warrants that they have the legal authority to authorize the installation of energy-saving measures under the Program on the subject property. This includes obtaining any and all necessary consents or approvals from landlords, tenants, property managers, or other relevant parties. Evergy and the Implementer shall not be held responsible for any claims or disputes arising from the Customer's failure to secure such permissions.

RIGHT TO REFUSE SERVICE: The Energy Efficiency Professional and/or Program Manager reserves the right to refuse service or discontinue delivery of the Program at any time if, in their sole discretion, they encounter behavior or conditions that are inappropriate, unsafe, or potentially harmful to health or well-being. Inappropriate behavior includes, but is not limited to, unreasonable demands for service, use of threatening or offensive language, erratic or aggressive conduct, or any other behavior deemed unprofessional or unsafe. The Energy Efficiency Professional and/or Program Manager also reserves the right to exclude any premises, or areas within a premises, that are determined to pose a safety risk or health hazard.

USE OF EMAIL ADDRESS: Customer acknowledges and agrees that Evergy, the Implementer, or their authorized representatives may contact the Customer via mail, email, or other reasonable means of communication in connection with the Program, including but not limited to scheduling, program updates, documentation, and follow-up communications.

LIABILITY WAIVER: By submitting an application for participation in the Program, the Customer voluntarily agrees to release and hold harmless Evergy, the Implementer, their trade allies, and any of their respective affiliates, directors, officers, employees, agents, or contractors from any and all liability for illness, injury, or damages of any kind arising out of or related to participation in the Program. The Customer further agrees to refrain from any conduct that may endanger the safety, health, or well-being of Program personnel or representatives.